

## CS-VUE Updates and News

May 2008 • To view this email online [click here](#)

Hi CS-VUE subscriber,

Thank you for taking the time to read CS-VUE updates and news.

In this issue; CS-VUE brand changes, new staff and product updates.

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### GROWTH & STAFF APPOINTMENTS

The CS-VUE community has expanded rapidly in the last six months. To keep pace with demand for customer service, product development and implementation, we have added several new roles and staff.

**Abhishek Dakshindas** will be starting in the newly formed role of **Product Development & Implementation Manager (PDIM)**. Abhishek has recently completed an MBA in USA, and has an extremely strong track record in software implementation.

**Jasmine Dickenson** has been appointed as **Customer Relationship Manager** for NZ and Australia. Jasmine has developed a new Customer Care Plan, which will be rolled out to all clients from 1<sup>st</sup> June.

**Adam Yan** recently joined the CS-VUE product development team as a **Web Developer**, and will be working alongside Abhishek and Jasmine to ensure that CS-VUE remains at the leading edge of environmental management software.

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### CS-VUE BRAND CHANGES

You may have noticed that the CS-VUE brand has changed.

The update has been made as part of a move towards broadening the CS-VUE product offering from 'Best Practice Compliance' to technology-assisted environmental management. CEO, Duncan Stewart describes the change;

*"We want our customers to leverage every possible advantage from CS-VUE, and that includes being able to demonstrate to their customers and supply chain that they are working hard at being a responsible and sustainable corporate citizen."*

*"The new CS-VUE strapline, "Technology for Environment" conveys a sense that we are not just about compliance with statutory requirements, we are also about providing leading-edge technology to support environmentally sustainable business practices."*

Over the next six months CS-VUE customers can look forward to a complete overhaul of the look and feel of CS-VUE.

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### CS-VUE UPDATE - WAKE UP - IT'S TIME TO UNSNOOZE!

Non Compliant Conditions:		
Pending Conditions:		
Action : 1 Once /31May08 13 May 2008 <b>Un-Snooze</b>	PRIOR TO MAY 31 2008 CONSENT HOLDER SHALL PREPARE FOR REGIONAL COUNCIL APPROVAL A LANDFILL MANAGEMENT PLAN	Responsibility <a href="#">Jasmine Dickenson</a>
	09 May 2008 Note: SNOOZED WHILE AWAITING LAB RESULTS	<< actioned by <a href="#">Jasmine Dickenson</a>
Attachments:	Training.doc Note: TRAINING ADVICE NOTES	
Notes	PLEASE REFER TO STAKE HOLDERS FOR CURRENT COUNCIL CONTACT	<< added by <a href="#">Jasmine Dickenson</a> 09 May 2008
Action : 3 Yearly /31Dec08 <b>SignOff Snooze</b>	THE DUST MANGEMENT PLAN SHALL BE REVIEWED ANNUALLY BY THE CONSENT HOLDER AND A COPY OF THE REVIEW SHALL BE PROVIDED TO THE REGIONAL COUNCIL PRIOR TO 31 DECEMBER EACH YEAR	Responsibility <a href="#">Jasmine Dickenson</a>
Compliant Conditions:		
General 2	THE DISPOSAL OF ALL DUST AFTER 31 MAY 2008 SHALL BE CARRIED OUT IN COMPLIANCE WITH THE PROVISIONS OF THE LANDFILL MANAGEMENT PLAN	Responsibility <a href="#">Jasmine Dickenson</a>

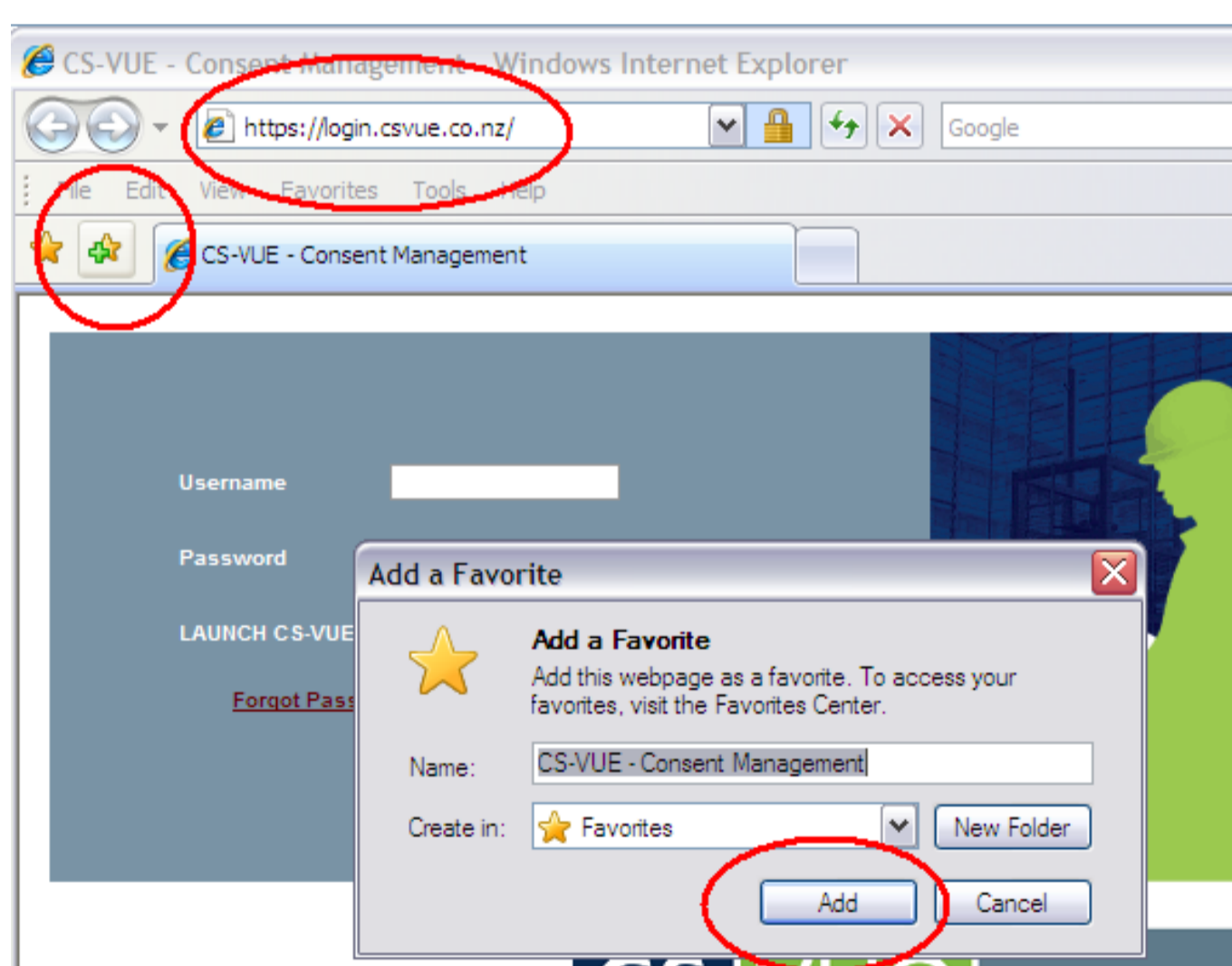
The new 'un-snooze' function allows the Consent Manager to remove the snooze marker from a condition. This in turn allows the user to sign-off a condition as soon as there is evidence of compliance, and not have to wait for the snooze date to be reached. This allows easier management of the consent, and can reduce the reporting of the consent as non-compliant.

For example, a condition might be snoozed for two weeks if it requires a monitoring report to be produced and for some reason there is a delay in the production of the report. If the monitoring report is actually provided well before the two weeks, then previously the user had to wait until the two weeks was up before being able to sign-off the condition. Now, the user can immediately sign-off the condition (and attach the report) by un-snoozing the condition and then signing off.

To action the 'un-snooze' function; simply click the highlighted link from your consent signoff view like the one shown in the image above.

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### CS-VUE UPDATE - INCREASED SECURITY



CS-VUE has now moved from http to https protocol. Put simply, we have chosen to upgrade to https in order to further increase the security provisions around the CS-VUE consent data.

We have set up CS-VUE to automatically redirect you to the new, more secure https protocol, but if your browser does not work then please take note of this change of address.

The old address is: <http://login.csvue.co.nz/>

The new address is: <https://login.csvue.co.nz/>

Simply type in the new web address and then add it to your favourites.

Click [here](#) if you want to learn more about how to add the new CS-VUE web address to your favourites.

Click [here](#) to learn more about https.

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### FEEDBACK

CS-VUE continually innovates!

If you have any suggestions for future enhancements or improvements, [please let us know](#).

Our technical team will review all development ideas, and as always, we roll-out product updates to all of the CS-VUE community - meaning everyone benefits.

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