

CASE STUDY: Manawatu District Council



Assets Group Manager Richard Kirby says the council relied on individual managers to “keep an eye” on their consents. “We got regular notifications from the regional council that consents were due for renewal. “The regional council were pretty reliable in sending information through, but once when that didn’t happen, things fell through the cracks.”

With CS-VUE in operation at Manawatu only a few months, Richard sees the system’s real test as drawing together information from a 12-month audit of consent conditions to show the council is meeting its compliance targets.

“We have compliance performance targets of 95% in some cases, so being able to pull out the information to show that is important. “We were able to do that previously but it was quite cumbersome.” Prior to installing CS-VUE, Manawatu District Council staff managed more than 100 consents using a manual paper-based filing system.

“So far CS-VUE seems to be working quite well. There have been no teething problems and because it is fairly intuitive to use, it is easy to get new staff up to speed. “It’s good to know all the information is in a central location, so if we have any queries, everyone knows where to go. From a business continuity point of view, that is reassuring.”

CS-VUE was co-developed by Andrew Stewart Ltd, Environmental Consultancy and Resource Management specialists who also provide full outsourced resource consent compliance services: www.andrewstewart.co.nz.

For further information about Manawatu District visit: www.mdc.govt.nz

▶ Manawatu DC goes from paper to on-line

The council opted for CS-VUE because of the system’s reporting facilities and for its ability to create an audit trail of reports sent to the regional council.